

The Margins of Labour Cost Adjustment

Survey Evidence from European Firms

Jan Babecký
Philip Du Caju
Theodora Kosma
Martina Lawless
Julián Messina
Tairi Róom

The World Bank
Latin America and the Caribbean Region
Office of the Regional Chief Economist
December 2009



Abstract

Firms have multiple options at the time of adjusting their wage bills. However, previous literature has mainly focused on base wages. This paper broadens the analysis beyond downward rigidity in base wages by investigating the use of other margins of labor cost adjustment at the firm level. Using data from a unique survey, the authors

find that firms make frequent use of other, more flexible, components of compensation to adjust the cost of labor. Changes in bonuses and non-pay benefits are some of the potential margins firms use to reduce costs. The paper also shows how the margins of adjustment chosen are affected by firm and worker characteristics.

This paper—a product of the Office of the Regional Chief Economist, Latin America and the Caribbean Region—is part of a larger effort in the department to understand the functions of labor markets in a comparative perspective. Policy Research Working Papers are also posted on the Web at <http://econ.worldbank.org>. The author may be contacted at jmessina@worldbank.org.

The Policy Research Working Paper Series disseminates the findings of work in progress to encourage the exchange of ideas about development issues. An objective of the series is to get the findings out quickly, even if the presentations are less than fully polished. The papers carry the names of the authors and should be cited accordingly. The findings, interpretations, and conclusions expressed in this paper are entirely those of the authors. They do not necessarily represent the views of the International Bank for Reconstruction and Development/World Bank and its affiliated organizations, or those of the Executive Directors of the World Bank or the governments they represent.

The Margins of Labour Cost Adjustment: Survey Evidence from European Firms

Jan Babecký, Philip Du Caju, Theodora Kosma, Martina Lawless, Julián Messina and Tairi Rõõm *

Keywords: labour costs, wage rigidity, firm survey, European Union

JEL codes: J30, C81, P5

* Author affiliations: Jan Babecký (Czech National Bank, jan.babecky@cnb.cz), Philip Du Caju (National Bank of Belgium, philip.ducaju@nbb.be), Theodora Kosma (Bank of Greece, tkosma@bankofgreece.gr), Martina Lawless (Central Bank and Financial Services Authority of Ireland, martina.lawless@centralbank.ie), Julian Messina (World Bank, jmessina@worldbank.org) and Tairi Rõõm (Bank of Estonia, tairi.room@epbe.ee).

The work was conducted within the framework of the Wage Dynamics Network coordinated by the European Central Bank. We thank for helpful comments Giuseppe Bertola, Aleš Bulíř, Gabriel Fagan, Jaromír Gottwald, Jan Hošek, Juan Jimeno, Ana Lamo, Frank Smets, Silvia Fabiani, Juan Jimeno, an anonymous referee of the ECB WP series and all the participants of the WDN meetings, seminars at the Bank of Estonia and the Czech National Bank. The opinions expressed in this paper are solely those of the authors and do not necessarily reflect the views of their respective institutions.

Non-technical summary

Apart from a decrease in base wages, firms could use other ways of reducing labour costs when faced by negative external shocks, for example by cutting bonuses and benefits, encouraging earlier retirement and hiring workers at lower wages than those who have recently quit. The adjustment of non-wage labour costs has gained attention in the policy debate due to two main reasons. First, non-wage labour costs represent a substantial part of total compensation. Since firms are primarily concerned with total compensation per employee, an assessment of the flexibility of non-wage labour costs is as important as evaluation of the degree of wage flexibility. Second, in an environment of sticky prices and nominal wages, non-wage labour costs become an important adjustment tool to external shocks, allowing dampening of the effects of negative demand shocks on the firm's employment.

Using a unique survey of firms from 12 countries of the European Union conducted between the second half of 2007 and the first quarter of 2008 within the framework of the Wage Dynamics Network coordinated by the European Central Bank, we examine the importance and determinants of alternative strategies firms might use to adjust their labour costs. In our survey, we asked firms' managers directly about their use of these policies in the recent past. In this paper we analyse factual responses about the types of margins firms have used in the last five years preceding the survey. Specifically, we are able to identify the incidence of the following six labour-cost saving strategies: reduce or eliminate bonus payments; reduce non-pay benefits; change shift assignments or shift premia; slow or freeze rate at which promotions are filled; recruit new employees at lower wage level than those who left voluntarily; and encourage early retirement to replace high wage employees by entrants with lower wages.

Our contribution to the literature is threefold. First, we document comparable information on labour cost adjustment practices beyond base wages for a large set of EU countries and sectors. This allows us to discuss the relative importance of each individual strategy across countries characterised by different sets of laws and institutions governing their labour markets. Our survey shows that firms fairly commonly use strategies to reduce labour costs other than reducing base wages – 63% of the firms' managers said they had used at least one other margin of adjustment in the recent past, and 58% had used at least one of the six margins explicitly identified in the survey. We find substantial heterogeneity in the use of these strategies across countries and firms, depending on firm characteristics and labour market institutions.

Second, we examine characteristics of firms and the environments in which they operate that determine the relative importance of each type of labour cost adjustment mechanism. The use of each margin is related to several firm characteristics such as the relative size or skills distribution as well as several indicators of the economic environment in which they operate. In particular, larger firms show greater margin of manoeuvre with respect to using any of these strategies in order to adjust labour costs. Different indicators of the severity of competition suggest that firms in more competitive environments are more likely to use some of these strategies more heavily. Furthermore, we find that the presence of unions in wage setting is associated with a greater use of most of the strategies. A plausible explanation is that unions limit the flexibility of wages, pushing firms towards alternative labour cost cutting strategies.

Finally, we show how the use of these adjustment practices can be related to firms' experience regarding nominal wage rigidity, as well as to the extent of wage indexation operating in the firms. When we control for different indicators of wage rigidity (either nominal wage rigidity or alternative definitions of wage indexation) the impact of unionisation on the use of alternative margins remains. Moreover, we find that firms subject to nominal wage rigidities are much more likely to use each of the six cost-cutting strategies. This indicates that there is some degree of substitutability between wage flexibility and the flexibility of other labour cost components, and that this substitutability is not limited by the presence of unions in wage setting.

1. Introduction

Wages of incumbent workers are seldom cut, even in the face of large negative shocks. During the last few years, a growing body of literature using micro data has documented the importance of downward wage rigidities in several countries and over a range of time periods. In the US, clear signs of resistance to nominal wage cuts are found in all studies (see among others Kahn, 1997; Altonji and Devereux, 2000, and Lebow et al. 2003). More recently, a comprehensive cross-country study conducted in the framework of the International Wage Flexibility Project (IWFP) has demonstrated the existence of downward rigidity in real wages in addition to nominal wages in many European countries (Dickens et al. 2007, 2008).

Understanding the relative flexibility of labour costs is essential for a better understanding of the working of the economy at the macro level. From a monetary policy perspective, the adjustment of marginal costs to economic shocks determines the slope of the Philips curve in New Keynesian Models (Galí and Gertler, 1999). From a labour perspective, understanding the links between wage rigidities and unemployment was emphasised by Layard et al. (1991), and most of the empirical micro literature on wage rigidities retained this subject as the main motivation for the analysis.¹ However, even if base wages are rigid, does such wage rigidity necessarily imply rigid labour cost structures? Firms have other margins of adjustment beyond base wages to manage their wage bills, including the adjustment of flexible pay components such as bonuses or fringe benefits, the adjustment of labour costs via re-organization of production, or using labour turnover as a tool to adjust labour costs to changes in economic activity. These other margins have hardly been studied in the existing literature.

This paper broadens the discussion of the relative rigidity of wages to include the flexibility of other adjustment mechanisms that involve the use of labour inputs. Using a unique survey from a large sample of European firms, we are able to identify the incidence of the following labour cost-saving strategies: reduce or eliminate bonus payments; reduce non-pay benefits; change shift assignments or shift premia; slow or freeze rate at which promotions are filled; recruit new employees at lower wage level than those who left voluntarily; and encourage early retirement to replace high wage employees by entrants with lower wages. The paper makes three contributions to the literature. First, we document comparable information on labour cost adjustment practices beyond base wages for a large set of EU countries and sectors. This allows us to discuss the relative importance of each individual strategy across countries characterised by different sets of laws and institutions governing their labour

¹ See Goette et al. (2007) and the references therein.

markets. Second, we examine the characteristics of firms and the environments in which they operate that determine the relative importance of each type of labour cost adjustment mechanism. Finally, we show how the use of these adjustment practices can be related to firms' experience regarding nominal wage rigidity, as well as to the extent of wage indexation operating in the firm.

In order to address these questions, we use a novel firm-level survey that contains detailed qualitative information for a large number of firms in 12 EU countries. The survey was carried out within the framework of the Wage Dynamics Network, a research network sponsored by a consortium of Central Banks of the EU and coordinated by the European Central Bank. The most important advantage of using qualitative information from a firm survey refers to the possibility of addressing a broad set of adjustment practices, most of which are typically not observable even in the richest matched employer-employee datasets and are therefore new to the literature.

Our survey shows that firms fairly commonly use strategies to reduce labour costs other than reducing base wages – 63% of the firms' managers said they had used at least one other margin of adjustment in the recent past, and 58% had used at least one of the six margins explicitly identified in the survey. The use of each margin is related to several firm characteristics such as the relative size or skills distribution, as well as several indicators of the economic environment in which they operate. Firms in more competitive environments tend to use some of these strategies more heavily. Similarly, the degree and characteristics of union involvement in the wage setting process shape the need and ability of firms to use different margins.

The paper is organised as follows. Section 2 describes the main characteristics of the survey and the sample used in the paper. Section 3 describes various compensation channels - other than base wages - that firms may use to reduce labour costs and the frequency with which they are used in different countries and sectors. Section 4 relates the choice of cost reduction methods to firm characteristics and attributes of the economic environment in which they operate. Section 5 looks at the relationship between these alternative margins of cost-cutting strategies and the recent firm experience of nominal wage rigidity and indexation mechanisms. Section 6 concludes.

2. Survey Design and Sample Characteristics

The firm survey was conducted between the second half of 2007 and the first quarter of 2008 in 16 European Union countries, 12 of which included the questions on alternative margins of labour cost adjustment analysed here: Belgium, Czech Republic, Estonia, France, Greece, Hungary, Ireland, Italy, Lithuania, Poland, Portugal and Slovenia.² The survey was carried out by the National Central Banks and all countries used a harmonised questionnaire as the basis for the survey. This questionnaire was developed in the context of the Eurosystem Wage Dynamics Network, a research network analysing wage and labour cost dynamics. The collection of information varied across countries, the survey being conducted in most cases by traditional mail, but phone and face-to-face interviews were also used. The survey was directed at the company's CEO, or to senior-level human resources management employee(s).

The harmonised questionnaire contained a core set of questions, referring to general firm characteristics, and the firms' price and wage setting strategies that were included in all countries' questionnaires.³ An enlarged questionnaire, including the relevant questions for this study, was used in 12 countries. This harmonised questionnaire was further adapted by some countries to account for specific country characteristics and different institutional frameworks, but it retained its comparability in all the dimensions covered in this paper.

The sample frame in each country was based on firms with at least 5 employees. The sectors covered are manufacturing, energy, construction, market services, non-market services, trade and financial intermediation; there are however differences in the sectoral coverage of individual countries. The sample used here covers around 12,000 firms representing around 37.2 million employees.⁴ A description of the distribution of the sample by country, sector and size is provided in Appendix 2.

In order to make the results representative of the total population the sample statistics presented in the following sections use employment adjusted weights. For each firm/observation these weights indicate the number of employees each observation represents in the population. They can be roughly calculated as the population employment divided by

² Luxembourg is also conducting the survey and the data will be made available to the network's researchers at a later stage.

³ Firms were instructed to answer the wage setting questions with reference to their main occupational group.

⁴ Appendix 1 provides detailed information on the survey characteristics.

the number of firms (in each stratum), in the realised sample.⁵ For a detailed description on the construction of weights see Appendix 3.⁶

3. Non-wage cost-cutting strategies

Apart from a decrease in base wages, firms could use other ways of reducing labour costs when faced by negative exogenous shocks, for example by cutting bonuses and benefits, encouraging earlier retirement and hiring workers at lower wages than those who have recently quit. The adjustment of non-wage labour costs has gained attention in the policy debate due to two main reasons. First, non-wage labour costs represent a substantial (and rising) part in total compensation (see, e.g. Oyer, 2005; Chen and Funke, 2003). Since firms are primarily concerned with total compensation per employee, an assessment of the flexibility of non-wage labour costs is as important as evaluation of the degree of base wage flexibility (Lebow and Saks, 2003). Second, in an environment of sticky prices and wages, non-wage labour costs become an important adjustment tool to exogenous shocks, allowing dampening of the effects of negative demand shocks on the firm's employment (Chen and Funke, 2005).

Non-wage labour costs can be divided into two broad categories - statutory and non-statutory. Statutory non-wage labour costs, for example employer's social security contributions, are imposed by law and a firm cannot change them with respect to a particular worker. Non-statutory non-wage labour costs are either determined by collective agreements or can be set at the discretion of the employer. Private pension schemes, bonuses and benefits belong to this non-statutory category. Hence, firms have a certain freedom in using non-statutory non-wage labour costs (or at least a part of them) to adjust to shocks. It is these non-statutory labour costs "addressable" at the firm-level that we intend to study from the survey data. Additionally, firms might use labour turnover or internal reorganisation as a tool to achieve labour cost flexibility. They might replace voluntary or involuntary resignations or retirements of high tenure (and hence high wage) workers for younger workers that are willing to work at a lower wage. Similarly, they might limit the extent of promotions or use working shifts as a cost cutting strategy during an economic downturn.

⁵ Strata refer to the sampling categories in which the population of firms are divided in order to do the sampling. For most of the cases they are defined by sector and size, i.e. one sampling category can be firms with 5-19 employees in manufacturing.

⁶ The employment adjusted weights account for the unequal probabilities across strata of receiving, and responding to the questionnaire as well as for the number of employees by firm in the population in each stratum (average firm size).

In our survey, we asked managers directly about their firm's use of these other policies in the recent past. In this paper we use factual questions about what types of margins firms have used. Concretely, we identified the following main strategies to cut labour costs (other than wages) reported by the majority of national surveys (see question 18 Appendix 4) by asking: *Has any of the following strategies ever been used in your firm to reduce labour costs?* Firms were allowed to choose as many options as they wished from the following list:

- Reduce or eliminate bonus payments;
- Reduce or eliminate non-pay benefits;
- Change shift assignments or shift premia;
- Slow or freeze the rate at which promotions are filled;
- Recruit new employees at a lower wage level than those who left voluntarily;
- Encourage early retirement to replace high wage employees by entrants with lower wages;
- Use other strategies.

Obviously, these various margins are likely to be used to respond to different shocks. As an example, changing the workforce composition could be used following a permanent shock to the firm, while changing shift assignments or shift premia might be a more common reaction to a temporary shock. This is beyond the scope of the factual survey questions on which this paper is based. However, these factual questions have the great advantage of being more likely to solicit precise information. Using hypothetical questions from the same survey, Bertola et al. (2009) look into the reaction of firms to different types of shocks, distinguishing the adjustment of wages, prices, margins, output and employment.

Summary statistics of the percentage of firms (weighted by employment) that reported use of at least one of the first six strategies listed above are presented in Table 1. It clearly indicates that firms make extensive use of different cost cutting strategies in Europe, albeit there is substantial variability across countries. While in Lithuania all workers have seen how at least one of the strategies has affected their labour relations, in Portugal the percentage of affected workers falls to 40%. On average, 63% of the workers in our sample have been affected, and differences in the incidence of these adjustment mechanisms between Euro-area and non-Euro area countries do not seem to be particularly relevant.

Perhaps the first and most striking feature of Table 1 is that the prevalence of individual strategies varies quite substantially across countries. The reduction of bonus payments is the most common method used by firms outside the Euro-area: in the Czech Republic (32%), Estonia (40%), Lithuania (41%) and Poland (24%). The western European countries appear

less likely to use bonuses in order to reduce costs with the exception of Italy, where almost a quarter of firms report using this method. Labour turnover instead seems to be an important element of adjustment in Western Europe.⁷ Hiring new employees at lower rates than those who left the company is the most important adjustment mechanism in Belgium (26%), France (39%), Italy (46%) and to some extent Portugal, where it affects 16% of the employees. Similarly, while using early retirement as an adjustment tool is never the main method of adjustment, it is fairly commonly used in these countries. In Belgium (19%), France (30%) and Italy (20%), the average use of early retirement is above the total mean (16.5%).

A third group of countries shows substantial flexibility regarding internal work organisation. This is the case for instance in Hungary, where more than 73% of the workers in our sample have been affected by at least one of the following strategies: shift changes and the slowing down of promotions, as an attempt set forth by their employers to cut labour costs. This is also the case in Italy, where 50% of employees have been affected by at least one of these practices. The strategy least used by firms is the reduction of benefits. This demonstrates that benefits are a less flexible labour cost component than bonuses (affecting 15% of workers in total against 23% in the case of bonuses).

In addition to the variation across countries, we find that the choice of strategies also tends to differ across sectors (Table 2). The use of cheaper hires to replace workers who leave the firm is the dominant strategy in most sectors. Firms in manufacturing report a relatively even spread across the different strategies. Energy and financial intermediation sectors are the most likely to target bonuses and benefits when trying to reduce costs. Early retirement is the least likely strategy to be followed: this is similar to the pattern in Table 1, where France was the only country with a significant proportion of firms to use this strategy. The non-market services sector presented the lowest usage of the non-wage cost-cutting strategies.

⁷ Bonuses and benefits account, on average, for 11% of total wage bill (10% in the Euro-area countries and 16% in the non-Euro area countries). Table A5 in Appendix 2 gives detailed results by country.

Table 1: Non-wage labour cost adjustment strategies - Country-level statistics

Country	Number of firms	Reduce bonuses	Reduce benefits	Change shifts	Slow promotions	Cheaper hires	Early retirement	Use at least one strategy
Belgium	1,431	0.184	0.079	0.072	0.150	0.264	0.189	0.460
Czech Republic	399	0.322	0.075	0.111	0.019	0.087	0.089	0.679
Estonia	366	0.402	0.205	0.211	0.062	0.162	0.026	0.936
France	2,029	0.147	0.061	n.a	0.154	0.390	0.303	0.586
Greece ^(a)	402	0.204	0.124	n.a	n.a	n.a	n.a	0.835
Hungary	2,006	0.227	0.119	0.383	0.351	0.265	0.102	0.672
Ireland	985	0.169	0.078	0.160	0.094	0.370	0.098	0.909
Italy	953	0.256	0.218	0.260	0.340	0.456	0.202	0.712
Lithuania	337	0.410	0.250	0.199	0.106	0.179	0.027	1.000
Poland	908	0.236	0.163	0.124	0.128	0.237	0.109	0.505
Portugal	1,436	0.137	0.084	0.107	0.140	0.162	0.000	0.395
Slovenia	666	0.135	0.128	0.091	0.189	0.158	0.089	0.575
Total	11,918	0.226	0.147	0.191	0.206	0.323	0.165	0.631
Euro area	7,902	0.205	0.146	0.212	0.246	0.387	0.203	0.645
Non-euro area	4,016	0.267	0.149	0.163	0.134	0.207	0.097	0.604

Notes: proportion of firms that use given strategy, weighted by employment. ^(a) In Greece the question was formulated in a different way. Therefore, the last column refers to the proportion of firms that have reduced bonuses, non-pay benefits, overtime hours, number of employees and have engaged in restructuring (the former three option replaced the change in shifts, slow promotion, cheaper hires and early retirement options).

Table 2: Non- wage labour cost adjustment strategies - Proportion of firms by sector

	Number of firms	Reduce bonuses	Reduce benefits	Change shifts	Slow promotions	Cheaper hires	Early retirement	Use at least one strategy
Manufacturing	5,057	0.209	0.135	0.189	0.204	0.319	0.177	0.615
Energy	107	0.301	0.216	0.040	0.127	0.182	0.253	0.667
Construction	932	0.210	0.149	0.113	0.130	0.166	0.058	0.521
Trade	2,277	0.250	0.173	0.220	0.216	0.374	0.109	0.648
Market services	3,064	0.233	0.147	0.212	0.219	0.330	0.189	0.662
Financial intermediation	225	0.300	0.149	0.050	0.229	0.365	0.294	0.620
Non-market services	192	0.096	0.045	0.118	0.118	0.183	0.041	0.426

Notes: proportion of firms that use given strategy, weighted by employment

The cost reduction strategies are obviously not mutually exclusive and we find that firms will relatively frequently use more than one of the methods. Half of the firms in the sample reported having used non-wage cost reductions at some point. Of these firms, slightly less than half (49%) used one margin of adjustment only; 30% used a combination of two methods and 14% used a combination of three. The remaining 8% used more than three of the six methods identified.⁸ This leads us to ask if certain combinations of the strategies are more likely to be used than others.

Table 3 reports correlation coefficients for the pairings of different strategies. As might be expected due to their complementary nature, reductions in benefits and bonuses have one of the highest correlations (0.28). Cheaper hires to replace workers who left voluntarily and encouragement of early retirement to create vacancies for lower-paid, more junior staff is another pairing with a high correlation (0.23), suggesting that some firms are using turnover to reduce labour costs. Finally, a third strategic combination regards the use of the company's internal wage structure, with changes in shift patterns and slowing of promotions making up the third pair of strategies with the highest correlation.

Table 3: Correlations between non- wage labour cost reduction strategies

	Reduce bonuses	Reduce benefits	Change shifts	Slow promotions	Cheaper hires	Early retirement
Reduce bonuses	1					
Reduce benefits	0.279	1				
Change shifts	0.107	0.133	1			
Slow promotions	0.141	0.190	0.318	1		
Cheaper hires	0.132	0.143	0.133	0.213	1	
Early retirement	0.130	0.143	0.138	0.205	0.234	1

Note: All correlations are significant at the 1% level. Number of observations: 9,170.

4. The choice among non-wage cost-cutting strategies

Why are firms using some of these strategies and others not? Our survey can provide some guidance regarding the determinants of engaging in each of the cost-cutting strategies identified above. We start by analysing in more detail the determinants of using *any* of the six labour cost adjustment strategies proposed by the survey. We consider a set of firm characteristics such as the structure of its labour force: share of high and low skilled blue and

⁸ It may be important to note that the question asked if these methods had "ever been used". Therefore firms reporting more than one did not necessarily use the methods simultaneously.

white collars, the share of workers holding a temporary versus an open ended contract, indicators of firm size, and the share of labour costs in total costs.

We also consider two different indicators of product market competition. Our first indicator is labelled as “perceived competition”, and ranks the degree of competition according to the manager’s answers to a direct question: “to what extent does your firm experience competition for its main product” in four categories: severe, strong, weak, no competition. The second indicator is labelled as “implied competition”, and corresponds to the managers answers to the following question: “suppose that the main competitor for your firm’s main product decreases its prices; how likely is your firm to react by decreasing its own price?” Depending on whether price responses are very likely, likely, not likely or not at all, we rank again the degree of perceived competition in four categories: severe, strong, weak and no competition, where the former is linked to the answers “very likely” and the latter to the managers who respond “not at all”. Similarly, we consider two different sets of indicators of union activity. First, we asked managers regarding the percentage of workers that were covered by collective agreements. We label this variable “coverage”. Second, we asked managers about the predominant wage setting that applies to their firms, which allow us to differentiate four categories: individual negotiations, firm level agreements with unions, sectoral/national wage bargaining agreements and both (firm level and sectoral/national agreements). Summary statistics of all the variables used in the analysis are presented in Table A6 in Appendix 2.

Table 4 highlights the relationship between firm characteristics and the tendency to use any labour cost-cutting strategy. The analysis is based on the results of probit regressions, where the dependent variable is 1 if the firm has used at least one of the labour cost adjustment strategies and 0 otherwise. Importantly, all the specifications include country fixed effects, which eliminate possible biases due to idiosyncrasies in the country questionnaires (e.g. due to language differences in the formulation of the questions or data collection methods). Similarly, all specifications include sectoral dummies.

Perhaps not surprisingly, we find that larger firms make more extensive use of all margins of labour cost cutting strategies. According to the estimates presented in Column 1 of Table 4, in large firms (above 200 employees) the probability of using non-wage strategies increases by 23 percentage points with respect to the baseline category (firms below 20 employees). The positive relation between firm size and the use of cost cutting strategies is monotonically increasing and highly significant across all specifications. We also find that firms which have a higher share of labour costs in total costs have a tendency to use labour cost cutting

strategies more heavily, which is reassuring. Perhaps less straightforward is that, within sectors and countries, firms with a higher share of white collars use these cost-cutting margins more extensively. This is especially significant if we differentiate between low skilled blue and white collars. In all but one of our specifications we find a significantly negative statistical relationship indicating that a higher share of low skilled blue collars reduces the probability of engaging in any of the identified labour cost-cutting strategies.

Columns 1 and 2 in Table 4 present our alternative indicators of product market competition. Their message is broadly consistent, indicating a positive association between the use of labour cost-cutting strategies and the intensity of competition. If we consider the indicator of perceived competition, the relationship is clearly monotonically increasing, with weak competition increasing the use of the margins by 9 percentage points (pp) with respect to no competition, strong competition by 12pp and severe competition by 15pp. The relationship is non-monotonic but positive and significant with the indicator of “implied competition”. In this case we find that firms operating in strong or severe competition environments are unambiguously related to a more intense use of cost-cutting margins than firms facing no, or weak, competition. The impact of competition is reinforced by the positive and statistically significant association between the share of exports and the use of cost-cutting margins, since firms operating in international markets are expected to face even higher competitive pressures.

Columns 3 and 4 in Table 4 consider the role of wage setting and its influence on the use of labour cost-cutting margins. In column 3, we find that firms characterised by a higher union coverage are more likely to use such margins of labour cost adjustment. This might indicate that unions exert pressure on firms that results in rigid base wage structures. As a result, firms try to overcome such restrictions by acting on other margins. We will explore this hypothesis further in the next section. Note that our variable for union coverage is available for a restricted set of firms. Hence, its inclusion results in losing almost 15% of the sample. However, the impact of unionization is confirmed in column 4, where we replace the indicator of union coverage by three dummies that characterise the type of union contracts applying to the firm: firm level, sectoral/national level, both. Table A4 in Appendix 2 shows the distribution by country of this variable. We find that any sort of union involvement in wage negotiations results in a higher likelihood of using non-wage adjustment mechanisms with respect to firms that are mainly characterised by individual negotiations. Perhaps surprisingly, we do not find significant differences between the three levels of wage negotiations outlined above.

Table 4: Non-wage margins of labour cost adjustment: probit regressions

Dependent variable equals one if at least one margin is used				
	(1)	(2)	(3)	(4)
Low skilled blue collar (%)	-0.046* (0.099)	-0.052* (0.055)	-0.060** (0.044)	-0.042 (0.136)
High skilled blue collar (%)	-0.021 (0.500)	-0.010 (0.745)	-0.031 (0.343)	-0.019 (0.541)
Low skilled white collar (%)	0.024 (0.532)	0.042 (0.274)	0.019 (0.646)	0.025 (0.531)
Exporting firm	0.027** (0.046)	0.032** (0.015)	0.027* (0.068)	0.028** (0.039)
Share of labour costs	0.060* (0.056)	0.097*** (0.002)	0.068** (0.044)	0.075** (0.017)
Temporary workers (%)	0.005 (0.874)	-0.013 (0.708)	0.024 (0.508)	0.009 (0.794)
Size=20-49	0.109*** (0.000)	0.113*** (0.000)	0.079*** (0.000)	0.106*** (0.000)
Size=50-199	0.171*** (0.000)	0.182*** (0.000)	0.132*** (0.000)	0.162*** (0.000)
Size=200+	0.228*** (0.000)	0.238*** (0.000)	0.168*** (0.000)	0.210*** (0.000)
Implied competition - weak		0.019 (0.454)		
Implied competition – strong		0.090*** (0.000)		
Implied competition - severe		0.076*** (0.004)		
Perceived competition - weak	0.088** (0.032)		0.112*** (0.009)	0.098** (0.017)
Perceived competition – strong	0.124*** (0.001)		0.149*** (0.000)	0.135*** (0.000)
Perceived competition - severe	0.150*** (0.000)		0.171*** (0.000)	0.159*** (0.000)
Coverage			0.051*** (0.001)	
Only outside agreement				0.057*** (0.007)
Only firm agreement				0.072*** (0.003)
Firm and outside agreement				0.065** (0.013)
Observations	7738	7979	6623	7634

Notes: Robust p values in parentheses, *** p<0.01, ** p<0.05, * p<0.1. Marginal effects are reported. Regressions include country and sector fixed effects

We move next to the analysis of the determinants of the six labour cost adjustment strategies proposed by the survey considered separately. Table 5 presents the estimates of probit regressions for the likelihood of using each strategy, including our preferred set of regressors: firm characteristics, the indicator of perceived competition, and three separate dummies characterising the bargaining environment dominating wage negotiations. Some of the effects identified in Table 4 go in essentially the same way for all of the margins. Firm size is a clear example, being positively related to the probability of using each individual margin.

Worker characteristics, on the other hand, have different effects on the likelihood of choosing each of these margins. Firms with higher percentages of blue-collar workers are less likely to use bonus and benefit reduction than those with a high proportion of high-skilled white-collar workers, probably reflecting greater use of flexible pay components among the latter group. The choice of slowing promotions is also negatively related to the percentage of low-skilled blue-collar workers, suggesting that white collar workers are more frequently involved in tournaments for promotions. Such competitions can be slowed down by firms during downturns or periods of restructuring. On the other hand, firms using a higher proportion of blue-collar workers are significantly more likely to use changes in shifts if they want to reduce costs. This is easy to rationalise if we think that shift work is more common among blue than white collar workers. Firms using temporary workers are associated with a greater probability of the firm choosing to reduce benefits as a cost cutting strategy. Perhaps surprisingly, we do not find significant differences in the use of bonuses among temporary and permanent workers. Not surprisingly instead, early retirement is a tool more commonly used among firms with a greater proportion of workers with open-ended contracts.

As regards product market competition, we find that the effects outlined above are mainly driven by three margins: the reduction in benefits, the replacement of voluntary leavers with the recruitment of new employees at lower wages and changes in shift assignments. Some competition is associated with a significant increase in the first two strategies, while changing shifts is only pushed as an alternative adjustment mechanism by severe competition. Finally, we looked at the differentiated impact of wage bargaining regimes on the alternative margins under consideration. As before, the presence of unions in the wage setting process is associated with a more intensive use of all margins with the exception of bonus reductions. This suggests that unions might limit not only the flexibility of base wages, as suggested by previous literature, but also the use of flexible wage components. With the exception of changes in shifts, we tend to find that the presence of agreements at the firm level is in general associated with a more intensive use of each margin of adjustment. Using early retirement to replace high wage workers with new entrants at lower wages is a good example

of this pattern. Outside agreements are associated with a 4.2 pp increase in the use of this tool, while in firms with predominantly firm-level agreements the use of this adjustment mechanism increases by 7.4 pp with respect to firms who bargain with workers individually. Having instead a firm and a sectoral/national level agreement applying jointly reinforces this effect, up to 9.8 pp with respect to individual negotiations. The only exception regards changes in shift assignments. In this case, outside agreements increase their use by 5pp, and this is reinforced by the joint occurrence of firm and higher level agreements. However, firms that apply firm level agreements only do not use this strategy differently than firms characterised by individual negotiations.

Table 5: Non-wage margins of labour cost adjustment: probit regressions

Dependent variable equals one if the respective margin is used						
	Reduce bonuses	Reduce benefits	Change shifts	Slow promotions	Cheaper hires	Early retirement
Low skilled blue collar (%)	-0.040* (0.051)	-0.035** (0.017)	0.069*** (0.002)	-0.066*** (0.000)	-0.021 (0.378)	0.034 (0.113)
High skilled blue collar (%)	-0.034 (0.151)	-0.060*** (0.000)	0.051** (0.046)	-0.016 (0.445)	0.011 (0.671)	0.029 (0.249)
Low skilled white collar (%)	0.036 (0.217)	-0.027 (0.206)	0.024 (0.462)	0.028 (0.307)	-0.035 (0.311)	0.091*** (0.002)
Exporting firm	0.021** (0.044)	0.010 (0.175)	-0.007 (0.518)	-0.003 (0.756)	0.017 (0.132)	-0.008 (0.398)
Share of labour costs	0.048** (0.044)	0.009 (0.624)	-0.023 (0.364)	0.045** (0.032)	0.055** (0.035)	0.004 (0.864)
Only outside agreement	0.028 (0.110)	0.025* (0.052)	0.052*** (0.007)	-0.021 (0.177)	0.015 (0.417)	0.042** (0.033)
Only firm agreement	0.011 (0.536)	0.033** (0.013)	0.015 (0.412)	0.016 (0.328)	0.038* (0.068)	0.074*** (0.000)
Firm and outside agreement	0.025 (0.233)	0.041** (0.018)	0.085*** (0.003)	-0.011 (0.588)	0.011 (0.614)	0.098*** (0.000)
Temporary workers (%)	0.007 (0.784)	0.032* (0.070)	0.062** (0.021)	0.024 (0.300)	0.031 (0.286)	-0.066** (0.015)
Size=20-49	0.046*** (0.002)	0.023** (0.040)	0.049*** (0.002)	0.047*** (0.001)	0.097*** (0.000)	0.058*** (0.000)
Size=50-199	0.068*** (0.000)	0.035*** (0.001)	0.080*** (0.000)	0.071*** (0.000)	0.109*** (0.000)	0.068*** (0.000)
Size=200+	0.097*** (0.000)	0.050*** (0.000)	0.070*** (0.000)	0.090*** (0.000)	0.156*** (0.000)	0.148*** (0.000)
Perceived comp – weak	0.033 (0.330)	0.052* (0.064)	0.032 (0.356)	0.005 (0.870)	0.118*** (0.006)	-0.012 (0.666)
Perceived comp – strong	0.045 (0.127)	0.045** (0.045)	0.030 (0.313)	0.029 (0.268)	0.115*** (0.002)	-0.034 (0.181)
Perceived comp – severe	0.038 (0.206)	0.053** (0.023)	0.065** (0.036)	0.035 (0.180)	0.138*** (0.000)	-0.001 (0.982)
Observations	7634	7634	5689	7306	7306	6148

Notes: Robust p values in parentheses, *** p<0.01, ** p<0.05, * p<0.1. Marginal effects are reported. Regressions include country and sector fixed effects.

5. Wage Rigidity and Non-Wage Labour Cost Adjustment

Are firms subject to wage rigidity more likely to use the alternative margins of adjusting labour costs? In the previous section we have found that firms are more likely to use other channels of labour costs adjustment besides reducing base wages if unions are present in wage setting. In parallel, there is an ample literature now (Dickens et al., 2007, Holden and Wulfsberg, 2008 and Babecký et al., 2009, the latter using this dataset) suggesting a prominent role of unions in the determination of downward (nominal or real) wage rigidity. Hence, it is natural to ask in our framework if firms subject to some form of wage rigidity are more likely to use any of these other margins of adjustment.

Our survey allows the construction of three different measures of wage rigidity. We asked directly the managers of firms if they ever cut or froze wages during the previous five years. Following the identifying assumption in some of the micro literature of downward nominal wage rigidity (see for instance Nickell and Quintini, 2003), we regard firms that froze wages at any point during this interval as showing evidence of nominal wage rigidity. Most likely this reflects downward nominal wage rigidity, since an analysis of more than 360 yearly wage change distributions for individuals who stayed in the same job in a large number of countries suggests upward nominal wage rigidity, as suggested by 'menu costs', is not an important element of wage setting (Dickens et al., 2007). However, our data does not allow disentangling symmetric from asymmetric nominal wage rigidity, so we cannot rule out that some of these wage freezes reflect pure menu costs. Nonetheless, they constitute a symptom of rigid wage structures. An important element to take into account is that this measure refers to the previous five years. Since the survey was conducted between the end of 2007 and the beginning of 2008, in most cases the firms are responding about the incidence of wage freezes in an upswing, or period of relatively favourable conditions. Hence, we are most likely underestimating the incidence of downward nominal wage rigidity. In this case, to the extent that the latent association between downward nominal wage rigidity and the use of alternative margins of labour cost adjustment is positive, our estimates would be a lower bound of the true impact.

We also asked firms if they had a policy that linked wage changes to inflation. Firms that replied yes to this question were further asked if the link with inflation was automatic or discretionary and whether the link was with respect to past or expected inflation. Using information from these questions, we consider two different definitions of wage indexation, which we view as a particular form of real wage rigidity. We consider firms to apply a “strict indexation rule” if they have an automatic link between wages and past or expected inflation,

i.e. those who apply automatic wage indexation. This form of indexation is usually considered as an institutional feature of a country's or sector's wage formation settings. Alternatively, we consider firms to apply a “formal or informal indexation rule” if they link or take into account inflation at the time of setting wages. The second definition is broader, applies to more firms and shows more variation between firms. It is therefore less well captured by country-level institutional information (see Du Caju et al., 2008).

Table 6 shows that indexation is much more prevalent in our data (17% of firms are affected by strict indexation rules, while 35% apply some form of formal or informal indexation) than wage freezes (only 9% of firms are affected), which is consistent with other evidence on wage rigidity in most continental European countries, as opposed to the US and the UK (see e.g. Dickens et al., 2008). Wage freezes appear more common than average in the Czech Republic, Estonia, Lithuania and the Netherlands. They are considerably rarer than average in Spain, France, Hungary, Italy and Slovenia. Automatic indexation mechanisms are especially prevalent in Belgium, Spain and Slovenia, and much less so in Italy, Estonia and Poland. Overall, we find that the non-euro member states of the EU are almost twice as likely to experience wage freezes compared to the euro area member states, but that the reverse is true for pure indexation mechanisms.

Table 6: Wage freezes and indexation mechanisms

Country	Wage freezes	Automatic indexation	Formal or informal indexation
Austria	0.133	0.098	0.221
Belgium	0.118	0.982	0.982
Czech Republic	0.265	0.117	0.590
Estonia	0.217	0.044	0.538
Spain	0.024	0.548	0.707
France	0.071	0.096	0.322
Greece	0.125	0.200	0.426
Hungary	0.059	0.112	0.315
Ireland	0.087	0.095	0.318
Italy	0.039	0.017	0.058
Lithuania	0.199	0.108	0.486
Netherlands	0.232	n.a.	n.a.
Poland	0.100	0.069	0.307
Portugal	0.150	0.090	0.509
Slovenia	0.029	0.235	0.605
Total	0.096	0.167	0.352
Euro area	0.082	0.201	0.376
Non-euro area	0.134	0.085	0.343

Note: Proportion of firms having frozen wages over the past five years and applying an automatic or non-automatic indexation mechanism, employment-weighted averages

Our next set of regressions examines the relationship between wage rigidities and the different margins of adjustment analysed above. First, we run probit regressions of the likelihood of using any margin, and each of the margins separately, and add measures of wage freezes and automatic indexation mechanisms among the set of covariates. A second set of regressions replaces the measure of formal indexation with our broader measure of indexation, including formal and informal arrangement. In all specifications we retain the basic set of control variables including country and sector fixed effects, the three indicators of labour force characteristics, firm size dummies, the share of temporary contracts and labour costs in total costs, indicators of perceived competition, and a set of dummies characterising the bargaining arrangement most prevalent in the firm.

The first part of Table 7 presents the results for wage freezes and strict indexation rules, and indicates a clear positive association between nominal wage rigidity on the likelihood of using some of the margins of labour cost adjustment previously identified. Having experienced a wage freeze during the preceding five years increases the likelihood of using other margins of labour cost cutting by 23 pp. The effect is significant at the 1% level. This effect is relatively large, especially taking into account that it represents a lower bound of the true relationship between the two variables. Quite surprisingly, we find that firms applying a strict indexation rule are less likely to use some of the non-wage cost-cutting strategies. The marginal effect is much smaller in this case (-4 pp) than in the case of wage freezes, and only significant at the 10% level. One possible explanation for this finding is that the same factors that drive formal wage indexation mechanisms at the firm level limit the use of other labour cost-cutting strategies. It should be noted however that when we replace the strict indexation rules for our indicator of “formal and informal” indexation (second part of Table 7) the marginal effect is of smaller magnitude, and not statistically different from zero.

When we move to the analysis of each margin considered separately, we find that a positive significant relationship with nominal wage rigidity applies across the board. The marginal effects in Table 7 range from 15 pp in the case of slowing down the promotions to 4 pp in the case of using early retirement to replace high wage workers with new entrants at lower wages. In all cases the marginal effects are statistically significant at the 1% level, and are virtually unchanged if we replace the indicator of strict indexation for formal/informal indexation in the second part of the table.

Table 7: The relationship between the margins of labour cost adjustment, wage rigidities and unionisation

Dependent variable equals one if the respective margin is used							
	Some margin	Reduce bonuses	Reduce benefits	Change shifts	Slow promotions	Cheaper hires	Early retirement
<i>Specification 1: nominal wage rigidity and strict (formal) indexation</i>							
Nominal wage rigidity	0.227*** (0.000)	0.126*** (0.000)	0.062*** (0.000)	0.074*** (0.000)	0.153*** (0.000)	0.110*** (0.000)	0.039*** (0.007)
Strict Indexation	-0.039* (0.057)	-0.033** (0.038)	-0.019* (0.086)	-0.041** (0.020)	-0.053*** (0.000)	0.000 (0.980)	0.002 (0.882)
Only outside agreement	0.057*** (0.008)	0.028 (0.110)	0.027** (0.042)	0.049** (0.011)	-0.022 (0.142)	0.013 (0.472)	0.044** (0.021)
Only firm agreement	0.077*** (0.002)	0.012 (0.497)	0.036*** (0.008)	0.020 (0.278)	0.018 (0.277)	0.037* (0.079)	0.075*** (0.000)
Firm and outside agreement	0.075*** (0.005)	0.032 (0.139)	0.032* (0.068)	0.093*** (0.002)	-0.009 (0.637)	0.013 (0.575)	0.104*** (0.000)
Observations	7302	7302	7302	5579	7006	7006	5870
<i>Specification 2: nominal wage rigidity and extended (formal and informal) indexation</i>							
Nominal wage rigidity	0.230*** (0.000)	0.131*** (0.000)	0.063*** (0.000)	0.077*** (0.000)	0.159*** (0.000)	0.112*** (0.000)	0.038*** (0.008)
Formal/informal indexation	0.004 (0.740)	-0.001 (0.897)	-0.008 (0.258)	-0.007 (0.518)	-0.010 (0.276)	0.008 (0.486)	-0.002 (0.833)
Only outside agreement	0.057*** (0.009)	0.028 (0.116)	0.026** (0.045)	0.049** (0.012)	-0.023 (0.137)	0.013 (0.477)	0.044** (0.021)
Only firm agreement	0.075*** (0.002)	0.011 (0.525)	0.036*** (0.008)	0.019 (0.302)	0.016 (0.332)	0.037* (0.082)	0.076*** (0.000)
Firm and outside agreement	0.074*** (0.006)	0.032 (0.150)	0.032* (0.070)	0.091*** (0.002)	-0.010 (0.597)	0.013 (0.561)	0.105*** (0.000)
Observations	7308	7308	7308	5581	7012	7012	5876

Notes: Robust p values in parentheses, *** p<0.01, ** p<0.05, * p<0.1. Marginal effects are reported. Regressions include country and sector fixed effects, three indicators of labour force characteristics, three firm size dummies, the share of temporary contracts and labour costs in total costs and three dummies of perceived competition.

All the regression specifications presented above control for the impact of unions including our usual set of dummy variables for the different types of predominant wage bargaining regimes. The marginal effects of the union activity dummies remain significant, and are not substantially altered by the inclusion of the indicators of nominal and real rigidity. Parallel to this result, we have experimented excluding the dummies for unions from the regressions and the marginal effect of nominal rigidity and indexation we obtain are very similar.⁹ Similarly, there are no significant changes when we either include or exclude in alternative specifications the indicator of union coverage. This suggests that, contrary to our initial expectations, the indicators of wage rigidity are capturing constraints at the time of wage

⁹ Detailed results are presented in Tables A7 and A8 in Appendix 5.

setting that are not sufficiently explained by our indicators of unionization. Attending to the marginal effects of nominal wage freezes, these constraints seem even more important than those imposed by the wage setting environment.

6. Conclusions

We have examined the importance and determinants of six strategies firms might use to cut their labour costs, using a unique survey of European firms from 12 EU countries. These strategies are: reduce or eliminate bonus payments; reduce non-pay benefits; change shift assignments or shift premia; slow down or freeze the rate at which promotions are filled; recruit new employees at lower wage level than those who left voluntarily; and encourage early retirement to replace highly paid employees with entrants earning lower wages.

We found substantial heterogeneity in the use of each of these strategies across countries and firms, depending on firm characteristics and labour market institutions. Not surprisingly, larger firms show greater margin of manoeuvre with respect to using any of these strategies in order to adjust labour costs. Similarly, different indicators of the severity of competition suggest that firms in more competitive environments are more likely to engage in several of these strategies. We found that the presence of unions in wage setting is associated with a greater use of most of the strategies. A plausible explanation is that unions limit the flexibility of wages, pushing firms towards alternative labour cost cutting strategies. However, when we controlled for different indicators of wage rigidity (either nominal wage rigidity or alternative definitions of wage indexation) the impact of unionisation on the use of these different margins subsists. Moreover, we find that firms subject to nominal wage rigidities are much more likely to use each of the six cost-cutting strategies. This indicates that there is some degree of substitutability between wage flexibility and the flexibility of other labour cost components, and that this substitutability is not limited by the presence of unions in wage setting.

References

- Altonji, J. and Devereux, P. (2000). 'Is there Nominal Wage Rigidity? Evidence from Panel Data', *Research in Labor Economics*, vol. 19, pp. 383–431.
- Babecký, J., Du Caju, P., Kosma, T., Lawless, M., Messina, J. and Rõõm, T. (2009). 'Downward Nominal and Real Wage Rigidity: Survey Evidence from European Firms', ECB working paper, forthcoming.
- Bertola, G., Dabusinskas, A., Hoeberichts, M., Izquierdo, M., Kwapil, C., Montornès, J. and Radowski, D. (2009). 'Price, wage and employment response to shocks: Evidence from the WDN Survey', ECB working paper, forthcoming.
- Chen, Y.-F. and Funke, M. (2005). 'Non-wage Labor Costs, Policy Uncertainty and Labor Demand – A Theoretical Assessment', *Scottish Journal of Political Economy*, vol.52, pp. 687–709.
- Chen, Y.-F. and Funke, M. (2003). 'Labor Demand in Germany: An Assessment of Non-Wage Labor Costs', CESifo working paper No. 952, available at http://www.ifo.de/DocCIDL/cesifo_wp952.pdf.
- Dickens, W. T., Goette, L., Groshen, E. L., Holden, S., Messina, J., Schweitzer, M. E., Turunen, J. and Ward, M. (2008). 'Downward Real and Nominal Rigidity: Micro Evidence from the International Wage Flexibility Project', Wage Dynamics Network, mimeo.
- Dickens, W. T., Goette, L., Groshen, E. L., Holden, S., Messina, J., Schweitzer, M. E., Turunen, J. and Ward M. E. (2007). 'How wages change: micro evidence from the International Wage Flexibility Project', *Journal of Economic Perspectives*, vol. 21, pp. 195–214.
- Du Caju, P., Gautier, E., Momferatou, D. and Ward-Warmedinger, M. (2008). 'Institutional Features of Wage Bargaining in EU countries, the US and Japan', ECB working paper No. 974, available at <http://www.ecb.int/pub/pdf/scpwps/ecbwp974.pdf>.
- Goette, L., Sunde, U. and Bauer, T. (2007). 'Wage rigidity: measurement, causes and consequences', *The Economic Journal*, vol. 117(524), pp. F499–F507.
- Galí, J. and Gertler, M. (1999). 'Inflation Dynamics: a structural econometric analysis', *Journal of Monetary Economics*, vol. 44, pp. 195–222.
- Holden, S. and Wulfsberg, F. (2008). 'Downward Nominal Wage Rigidity in the OECD', *The B.E Journal of Macroeconomics. Advances* 8(1): art. 15.
- Kahn, S. (1997). 'Evidence of Nominal Wage Stickiness from Microdata', *American Economic Review*, vol.87(5), pp. 993–1008.

- Layard, R., Nickel, S. and Jackman, R. (1991). *Unemployment: Macroeconomic Performance and the Labour Market*, Oxford University Press
- Lebow, D. E. and Saks, R. E. (2003). 'Downward Nominal Wage Rigidity: Evidence from the Employment Cost Index', *Advances in Macroeconomics*, vol. 3(1), Art.2. Available at: <http://www.bepress.com/bejm/advances/vol3/iss1/art2>
- Nickell, S. and Quintini, G. (2003), 'Nominal Wage Rigidity and the Rate of Inflation', *The Economic Journal*, vol. 113, pp. 762–781.
- Oyer, P. (2005). 'Salary or Benefits?', NBER working paper No. 11817, available at: <http://www.nber.org/papers/w11817>.

Appendix 1: Survey characteristics

Country	Sectors covered	Firms' size	Sample	Number of responding firms (response rate)	How was the survey carried out
Austria	Manufacturing , Energy, Construction, Trade, Market services, Financial Intermediation	≥ 5	3500	557 (16%)	External company: traditional mail
Belgium	Manufacturing , Energy, Construction, Trade, Market services, Financial Intermediation	≥ 5	4100	1431 (35%)	NBB: traditional mail
Czech Republic	Manufacturing , Construction, Trade, Market services	≥ 20	1591	399 (25%)	CNB branches: internet
Estonia	Manufacturing , Construction, Trade, Market services	≥ 5	1400	366 (26%)	External company: internet
France	Manufacturing , Trade, Market services, Non-market services	≥ 5	6500	2029 (31%)	Local branches: phone, mail and face to face
Germany	Manufacturing , Market services, Non-market services	All	4600	1832 (40%)	IFO: traditional mail
Greece	Manufacturing , Trade, Market services, Non-market services	All	5000	429 (9%)	External company: traditional mail
Hungary	Manufacturing , Energy, Construction, Trade, Market services, Financial Intermediation	≥ 5	3785	2006 (53%)	External company: face to face interviews

Country	Sectors covered	Firms' size	Sample	Number of responding firms (response rate)	How was the survey carried out
Ireland	Manufacturing , Energy, Construction, Trade, Market services, Financial Intermediation, Non-market services	≥ 5	4000	985 (25%)	External company: traditional mail, phone
Italy	Manufacturing , Trade, Market services, Financial Intermediation	≥ 5	4000	953 (24%)	External company: internet
Lithuania	Manufacturing , Energy, Construction, Trade, Market services, Financial Intermediation,	All	2810	343 (12%)	External company: phone, mail and face to face
Netherlands	Manufacturing , Construction, Trade, Market services, Financial Intermediation,	≥ 5	2116	1068 (50%)	External company: internet
Poland	Manufacturing , Energy, Construction, Trade, Market services, Financial Intermediation	All	1600	1161 (73%)	National Bank of Poland branches: traditional mail
Portugal	Manufacturing , Energy, Construction, Trade, Market services, Financial Intermediation, Non-market services	≥ 5	5000	1436 (29%)	Banco de Portugal: traditional mail, internet
Slovenia	Manufacturing , Energy, Construction, Trade, Market services, Financial Intermediation	≥ 5	3000	666 (22%)	Banka Slovenije: traditional mail and Internet
Spain	Manufacturing , Energy, Trade, Market services	All	3000	1835 (61%)	External company: Mail, phone, fax, internet

Appendix 2: Sample characteristics

Table A1: Country composition of the sample

Country	Number of observations	Percent of total
Belgium	1,431	12.01
Czech Republic	399	3.35
Estonia	366	3.07
France	2,029	17.02
Greece	402	3.37
Hungary	2,006	16.83
Ireland	985	8.26
Italy	953	8
Lithuania	337	2.83
Poland	908	7.62
Portugal	1,436	12.05
Slovenia	666	5.59
Non euro area	4,016	33.7
Euro area	7,902	66.3
Total	11,918	100

Table A2: Sectoral composition of the sample

Sector	Number of firms	Percent of total
Manufacturing	5,057	42.66
Energy	107	0.9
Construction	932	7.86
Trade	2,277	19.21
Market services	3,064	25.85
Financial intermediation	225	1.9
Non-market services	192	1.62
Total	11,854	100

Table A3: Size composition of the sample

Size	Number of firms	Percent of total
5-19	2,895	24.29
20-49	2,829	23.74
50-199	3,793	31.83
200+	2,401	20.15
Total	11,918	100

Table A4: Type of union contracts (% of firms)

	Only outside agreement	Only firm agreement	Both agreements
Belgium	0.641	0.015 (N)	0.337
Czech Republic	0.024	0.363 (D)	0.151
Estonia	0.017	0.087 (D)	0.017
France	0.413	0.001 (D)	0.585
Greece	0.726	0.076 (N)	0.133
Hungary	0.000	0.190 (D)	0.000
Ireland	0.407	0.036 (N)	0.278
Italy	0.568	0.001 (N)	0.428
Lithuania	0.005	0.234 (D)	0.003
Poland	0.015	0.182 (D)	0.032
Portugal	0.517	0.030 (N)	0.069
Slovenia	0.743	0.257 (N)	0.000
Euro area	0.535	0.016 .	0.402
Non euro area	0.014	0.216 .	0.046
Total	0.352	0.086 .	0.276

Note: Figures are employment-weighted and re-scaled to exclude non-responses. Total and euro country aggregates exclude Germany. Country-level institutional information from Du Caju et al. (2008) between brackets: firm-level agreements: D = company level is dominant in the country, N = company level is not dominant in the country.

Table A5: Share of bonuses and benefits in total wage bill

	Mean	Standard Deviation
Belgium	0.077	0.14
Czech Republic	0.206	0.13
Estonia	0.140	0.15
France	0.113	0.23
Greece	0.085	0.06
Hungary	0.109	0.13
Ireland	0.122	0.25
Italy	0.069	0.14
Lithuania	0.172	0.22
Poland	0.155	0.16
Portugal	0.322	0.23
Slovenia	0.173	0.22
Euro area	0.096	0.19
Non euro area	0.160	0.16
Total	0.113	0.18

Note: Figures are employment-weighted and re-scaled to exclude non-responses. Total and euro country aggregates exclude Germany.

Table A6: Sample statistics

Variable	Mean	Number of observations
Some margin (one of the following 6 strategies)	0.581	11,483
Reduce bonuses	0.226	11,483
Reduce benefits	0.147	11,483
Change shifts	0.191	9,170
Slow promotions	0.206	11,086
Cheaper hires	0.323	11,086
Early retirement	0.165	11,086
Low-skilled blue collar	0.383	11,688
High-skilled blue collar	0.217	11,688
Low-skilled white collar	0.172	11,688
High-skilled white collar	0.228	11,688
Exporting firms	0.505	10,511
Share of labour costs	0.336	10,537
Only outside agreement	0.352	11,665
Only firm agreement	0.086	11,665
Firm and outside agreement	0.276	11,665
Temporary workers (%)	0.114	11,722
Coverage	0.616	9,256
Perceived comp = severe	0.399	9,256
Perceived comp = strong	0.500	9,256
Perceived comp = weak	0.073	9,256
Perceived comp = none	0.029	9,256
Price comp = very likely	0.172	9,815
Price comp = likely	0.467	9,815
Price comp = not likely	0.284	9,815
Price comp = not at all	0.077	9,815

Note: Figures are employment-weighted and re-scaled to exclude non-responses. Proportion of firms; except in the case of high-skilled and low skilled blue and white collar workers where the numbers refer to proportion of workers.

Appendix 3: Employment adjusted sampling weight

Formally the employment adjusted sampling weight is the product of three individual weights:

$$w_l = w_1 w_2 w_3$$

w_1 : adjusts for the unequal probability of firms being included in the intended sample i.e. probability of receiving a questionnaire

$$w_1 = \left(\frac{N_h}{n_h^*} \right)$$

N_h : Population of firms within each stratum

n_h^* : Intended gross sample of firms within each stratum

w_2 : adjusts for non response

$$w_2 = \left(\frac{n_h^*}{n_h} \right)$$

n_h : Realised sample of firms within each stratum, i.e. the actual number of firms that receive and reply to the questionnaire

The product of w_1 and w_2 , which differ by construction across strata is equal to $w_1 w_2 = \left(\frac{N_h}{n_h} \right)$, corrects for the unequal probability of firms being included in the realised sample.

w_3 : adjusts for differences in the average firm size (in the population) across different strata

$$w_3 = \left(\frac{L_h}{N_h} \right)$$

L_h : is population employment in each stratum

By combining the expressions for w_1 , w_2 and w_3 , we obtain the following expression for the employment adjusted weight: $w_l = \left(\frac{L_h}{n_h} \right)$. Therefore, the employment adjusted weight is equal to the population employment in each stratum divided by the number of firms, in each stratum, in the realised sample.

Appendix 4: Questions used for the creation of the variables

Question 6 – Does your firm have a policy that adapts changes in base wages to inflation?

Definition of base wage - direct remuneration excluding bonuses (regular wage and salary, commissions, piecework payments).

No ☐

Yes ☐

Question 7 – If “yes” in question 6, please select the options that best reflects the policy followed:

Wage changes are automatically linked to:

- past inflation ☐

- expected inflation ☐

Although there is no formal rule, wage changes take into account:

- past inflation ☐

- expected inflation ☐

Question 14 – Over the last five years, has the base wage of some employees in your firm ever been frozen?

Definition of freeze in base wage - base wage in nominal terms remains unchanged from a pay negotiation to the next.

- No ☐

- Yes (indicate for what percentage of your employees) _____%

Question 18 – Has any of the following strategies ever been used in your firm to reduce labour costs?

Please choose as many options as apply to your firm.

Reduction or elimination of bonus payments ☐

Reduction or elimination of non-pay benefits ☐

Change in shift assignments ☐

Slowdown or freeze of the rate at which promotions are filled ☐

Recruitment of new employees (with similar skills and experience) at lower wage than those who left (e.g due to voluntary quits and retirement) ☐

Use of early retirement to replace high wage employees by entrants with lower wages ☐

Other strategies (please specify) _____ ☐

Appendix 5: Additional results

Table A7: Non-wage margins of labour cost adjustment and wage rigidities

Dependent variable equals one if the respective margin is used							
	Some margin	Reduce bonuses	Reduce benefits	Change shifts	Slow promotions	Cheaper hires	Early retire.
Low skilled blue collar (%)	-0.027 (0.348)	-0.027 (0.200)	-0.033** (0.028)	0.075*** (0.001)	-0.058*** (0.002)	-0.021 (0.365)	0.028 (0.181)
High skilled blue collar (%)	-0.012 (0.714)	-0.031 (0.200)	0.061*** (0.000)	0.058** (0.023)	-0.011 (0.593)	0.005 (0.859)	0.027 (0.270)
Low skilled white collar (%)	0.045 (0.256)	0.050* (0.087)	-0.022 (0.293)	0.027 (0.400)	0.034 (0.211)	-0.029 (0.405)	0.095*** (0.001)
Exporting firm	0.023* (0.097)	0.020* (0.058)	0.008 (0.279)	-0.012 (0.302)	-0.005 (0.623)	0.010 (0.384)	-0.008 (0.364)
Share of labour costs	0.053* (0.099)	0.036 (0.125)	0.006 (0.714)	-0.028 (0.259)	0.032 (0.126)	0.049* (0.059)	0.003 (0.877)
Nominal wage rigidity	0.227*** (0.000)	0.126*** (0.000)	0.061*** (0.000)	0.074*** (0.000)	0.152*** (0.000)	0.111*** (0.000)	0.039*** (0.007)
Strict Indexation	-0.035* (0.092)	-0.032** (0.042)	-0.019 (0.102)	-0.039** (0.025)	-0.053*** (0.000)	0.006 (0.754)	0.005 (0.726)
Temporary workers (%)	0.015 (0.671)	0.012 (0.640)	0.024 (0.166)	0.056** (0.038)	0.024 (0.296)	0.033 (0.263)	-0.074*** (0.006)
Size=20-49	0.100*** (0.000)	0.044*** (0.003)	0.024** (0.027)	0.046*** (0.004)	0.046*** (0.001)	0.100*** (0.000)	0.062*** (0.000)
Size=50-199	0.164*** (0.000)	0.061*** (0.000)	0.038*** (0.000)	0.081*** (0.000)	0.070*** (0.000)	0.115*** (0.000)	0.089*** (0.000)
Size=200+	0.230*** (0.000)	0.101*** (0.000)	0.062*** (0.000)	0.077*** (0.000)	0.098*** (0.000)	0.173*** (0.000)	0.189*** (0.000)
Perceived comp - weak	0.084** (0.044)	0.026 (0.446)	0.050* (0.069)	0.026 (0.444)	0.001 (0.976)	0.109** (0.011)	-0.019 (0.462)
Perceived comp – strong	0.117*** (0.002)	0.035 (0.235)	0.039* (0.084)	0.026 (0.381)	0.022 (0.379)	0.106*** (0.003)	-0.045* (0.064)
Perceived comp - severe	0.137*** (0.000)	0.022 (0.450)	0.045* (0.052)	0.059* (0.055)	0.020 (0.446)	0.128*** (0.001)	-0.010 (0.676)
Observations	7394	7394	7394	5639	7098	7098	5945

Notes: Robust p values in parentheses, *** p<0.01, ** p<0.05, * p<0.1. Marginal effects are reported. Regressions include country and sector fixed effects

Table A8: Non-wage margins of labour cost adjustment and wage rigidities: formal and informal indexation rules

Dependent variable equals one if the respective margin is used							
	Some margin	Reduce bonuses	Reduce benefits	Change shifts	Slow promotions	Cheaper hires	Early retire.
Low skilled blue collar (%)	-0.025 (0.386)	-0.027 (0.204)	-0.033** (0.025)	0.074*** (0.001)	-0.058*** (0.002)	-0.020 (0.395)	0.028 (0.191)
High skilled blue collar (%)	-0.011 (0.733)	-0.030 (0.207)	0.061*** (0.000)	0.058** (0.024)	-0.012 (0.573)	0.006 (0.829)	0.027 (0.271)
Low skilled white collar (%)	0.046 (0.245)	0.051* (0.083)	-0.022 (0.292)	0.028 (0.386)	0.035 (0.193)	-0.028 (0.416)	0.094*** (0.001)
Exporting firm	0.023* (0.098)	0.021* (0.053)	0.008 (0.276)	-0.012 (0.314)	-0.004 (0.656)	0.010 (0.384)	-0.008 (0.362)
Share of labour costs	0.054* (0.091)	0.036 (0.132)	0.005 (0.774)	-0.030 (0.241)	0.033 (0.117)	0.050* (0.058)	0.002 (0.914)
Nominal wage rigidity	0.231*** (0.000)	0.130*** (0.000)	0.062*** (0.000)	0.078*** (0.000)	0.158*** (0.000)	0.111*** (0.000)	0.038*** (0.008)
Formal/ informal indexation	0.005 (0.673)	-0.001 (0.892)	-0.007 (0.289)	-0.008 (0.468)	-0.011 (0.208)	0.010 (0.365)	-0.000 (0.994)
Temporary workers (%)	0.015 (0.654)	0.013 (0.614)	0.024 (0.170)	0.057** (0.036)	0.024 (0.295)	0.033 (0.254)	-0.075*** (0.006)
Size=20-49	0.099*** (0.000)	0.044*** (0.003)	0.024** (0.029)	0.046*** (0.004)	0.045*** (0.001)	0.099*** (0.000)	0.062*** (0.000)
Size=50-199	0.164*** (0.000)	0.061*** (0.000)	0.039*** (0.000)	0.081*** (0.000)	0.071*** (0.000)	0.114*** (0.000)	0.089*** (0.000)
Size=200+	0.230*** (0.000)	0.100*** (0.000)	0.063*** (0.000)	0.077*** (0.000)	0.100*** (0.000)	0.171*** (0.000)	0.189*** (0.000)
Perceived comp - weak	0.082** (0.049)	0.024 (0.470)	0.050* (0.073)	0.024 (0.475)	-0.001 (0.977)	0.108** (0.012)	-0.018 (0.470)
Perceived comp – strong	0.116*** (0.003)	0.034 (0.252)	0.038* (0.088)	0.024 (0.422)	0.021 (0.421)	0.106*** (0.003)	-0.045* (0.065)
Perceived comp - severe	0.136*** (0.000)	0.022 (0.468)	0.045* (0.055)	0.057* (0.062)	0.018 (0.476)	0.127*** (0.001)	-0.010 (0.674)
Observations	7400	7400	7400	5641	7104	7104	5951

Notes: Robust p values in parentheses, *** p<0.01, ** p<0.05, * p<0.1. Marginal effects are reported. Regressions include country and sector fixed effects

Appendix 6: Variable definitions

Proportion of low skilled blue collar employees.

Proportion of high skilled blue collar employees.

Proportion of low skilled white collar employees.

Perceived comp – weak etc: Self defined competition capturing firms' perception regarding the intensity of product market competition.

Implied comp – weak etc: implied competition. Inferred from the question on whether firms follow the price changes of their competitions.

Exporting firm: Dummy taking the value of firms report having revenues from exporting activity.

Share of labour cost: Proportion of total costs that are due to labour costs

Proportion of temporary workers

Nominal wage rigidity: Downward nominal wage rigidity-whether firms have frozen wages in the last five years.

Strict indexation: whether firms' wages are automatically linked to past or expected inflation.

Formal /informal indexation: whether firms' wages are automatically or informally linked to past or expected inflation.

Only outside agreement: Firms apply only an agreement concluded outside the firm.

Only firm agreement: Firms apply only an agreement concluded within the firm.

Firm and outside agreement: Firm apply both firm and outside agreement

Coverage: Indicates the proportion of workers covered by collective bargaining contract(s)